



In light of growing concerns regarding the Coronavirus (COVID-19) and commerce interruption, we encourage you to review the following checklist to ensure you can manage your Arize account digitally and minimize potential financial impacts. Our priority is the safety of our employees and members and ensuring our ability to continue to serve your financial needs effectively.

- Arize has my updated email address on file, and I am opted in to receive communications** - We will notify you via email and alerts on our website in the event of normal business interruptions. Please check our website and Facebook page frequently for updates during such times. You are able to update your email address in our mobile app, in online banking, or by calling Arize.
- I am set up to access my account within It'sMe247 Online and the Mobile Banking app. I know my username and password information and have logged on recently** - Use It'sMe247 to check balances, make transfers, make loan or credit card payments, pay bills via Electronic Bill Pay (EBP), deposit checks and more in the comfort of your home.
[GET ONLINE BANKING](#)
- I am set up to access my account through CU*Talk Phone Banking and know my PIN** - Call in to check balances, transfer funds, request checks and more anywhere and anytime.
[LEARN MORE](#)
- I am enrolled in Mobile Check Deposit** - Available in the mobile app, use this feature to submit checks for deposit electronically without having to visit a branch.
[GET THE APP](#)
- I am enrolled in Electronic Bill Pay service** - Pay virtually any business electronically or send money to individuals with a mailing address within the US or Puerto Rico. You can also send funds electronically to your accounts held at other financial institutions.
[HOW TO ENROLL](#)
- I am enrolled in eStatements.** Access your statements through It'sMe247 Online Banking to eliminate paper statements and alleviate clutter from your life
[HOW TO ENROLL](#)
- I am enrolled in Text Banking.** Utilize text banking to quickly request and receive account information on the go.
[HOW TO ENROLL](#)
- I am set up for Direct Deposit.** Your funds can get automatically deposited into your account. Contact your employer to find out how you can sign up for Direct Deposit today.
[WHAT YOU NEED TO KNOW](#)
- Need our support? We're here to help** - If you've been impacted by the Coronavirus (COVID-19) and need our support we're here to help, so please give us a call to discuss, especially if your wages have been negatively impacted and it reduces your ability to repay your loans.
[CONNECT NOW](#)